MEMBERSHIP AND BILLING

PGBA supports over five million accounts with expertise in enrollment, billing, and secure systems integration for government programs. Our full-service suite of applications provides support at the member, subscriber, and group levels. This includes enrollment assistance, billing and enrollment notices, fee collection, eligibility verification, and online, real-time updates to track benefits and coverage options.

PGBA's system is private, HIPAA-compliant and securely linked to government systems. It can easily integrate with a prime contractor's platform, or operate as a stand-alone system.

Who is PGBA

PGBA provides tailored services to help government and industry partners enhance their business processes. We support missions at any scale with low-cost claims and transaction processing, fiscal administration, multi-channel contact center operations, and real-time enrollment and billing.

For over 40 years, PGBA has provided healthcare administrative services to federal and state governments, combining a deep familiarity with our customers' program history, advanced IT and process management, and knowledgeable, customer-centered care.

Agility to respond to evolving customer needs

Redundancies, internal controls, and financial strengths in every process

Robust and dynamic technology to meet specific mission requirements

Highly skilled, customer-focused employees

PGBA uniquely combines robust technology, modular claims processing systems, multi-channel customer service, and expert understanding of government and private healthcare systems.

Our processes and technologies reflect years of fine-tuning and enhancements, allowing us to deliver the best possible balance of cost, speed and quality.

Our secure, compliant information systems platform is highly flexible — allowing us to offer scalable, sustainable and responsive systems, and to seamlessly integrate with our partners' and customers' systems.

Why PGBA?

99.8%
Payment Accuracy

ISO Certification
ISO 9001:2015-certified, denoting global quality management standards

NIST Compliance
Compliant with National Institute of Standards and Technology guidelines and standards

70+
Successful transitions of administrative contracts for government and industry customers

Contact Us

Email: info@pgba.com

PGBA®
A CELERIAN GROUP COMPANY